PTO/SB/52 (05-06)
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We have all the A have	Docket Number (optional)					
REISSUE APPLICATION DECLARATION BY THE ASSIGNEE	062891.1709					
I hereby declare that:						
The residence, mailing address and citizenship of the inventors are stated below.						
l am authorized to act on behalf of the following assignee: Cisco Technology, Inc.						
and the title of my position with said assignee is: Vice President and Assistant Secretary						
The entire title to the patent identified below is vested in said assignee.						
Inventor David J. Attwater Citizenship						
Residence/Mailing Address						
Inventor	Citizenship					
Steven J. Whittaker Residence/Mailing Address						
Residence/Maning Address						
Additional Inventors are named on separately numbered sheet	s attached hereto.					
Patent Number 5,940,793 Date of	Patent Issued August 17, 1999					
Patent, for which a reissue patent is sought on the invention entitled: Voice-Operated Services						
the specification of which						
is attached hereto.						
was filed on August 16, 2001 as relssue application number 09 / 930, 395						
and was amended on <u>2/6/04; 7/22/04; 2/2/06; 3/13</u> /06; 9/7/06 (If applicable)						
I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment referred to above.						
I acknowledge the duty to disclose information which is material to patentability as defined in 37 CFR 1.56.						
I hereby claim foreign priority benefits under 35 U.S.C. 119(a)-(d) or (f), or 365(b). Attached is form PTO/SB/028 (or equivalent) listing the foreign applications. (See supplemental sheet)						
I verily believe the original patent to be wholly or partly inoperative or invalid, for the reasons described below. (Check all boxes that apply.)						
by reason of a defective specification or drawing.						
by reason of the patentee claiming more or less than he had the right to claim in the patent.						
by reason of other errors.						

[Page 1 of 2]
This collection of information is required by 37 CFR 1.175. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 30 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS, SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

PTO/SB/52 (05-08) Approved for use through 08/31/2010. OMB 0651-0933 U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.							
REISSUE APPLICATION DECLARATION BY	THE A	ASSIGNEE	Docket Number	r (Option	nal) 062891.1709		
At least one error upon which reissue is based is described as follows: Applicants' inadvertent failure to disclose possibly pertinent references. See additional sheets.							
[Attach additional sheets, if needed.] All errors corrected in this reissue application arose without any deceptive intention on the part of the applicant.							
I hereby appoint: X Practitioners associated with Customer Number. OR		05073					
Practitioner(s) named below: Name			Registration	Number			
as my/our attorney(s) or agent(s) to prosecute the applic	cation ic	lentified above, a	and to transact al	busines	ss in the United		
States Patent and Trademark Office connected therewit							
Correspondence Address: Direct all communications ab	out the	application to: 05073					
The address associated with Customer Number: OR	<u></u>						
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Petitioner/applicant is cautioned to avoid submitting personal information in documents filled in a patent application that may contribute to identity theft. Personal information such as social security numbers, bank account numbers, or credit card numbers (other than a check or credit card authorization form PTO-2038 submitted for payment purposes) is never required by the USPTO to support a petition or an application. If this type of personal information is included in documents submitted to the USPTO, petitioners/applicants should consider redacting such personal information from the documents before submitting them to the USPTO. Petitioner/applicant is advised that the record of a patent application is available to the public after publication of the application (unless a non-publication request in compliance with 37 CFR 1.213(a) is made in the application) or issuance of a patent. Furthermore, the record from an abandoned application may also be available to the public if the application is referenced in a published application or an issued patent (see 37 CFR 1.14). Checks and credit card authorization forms PTO-2038 submitted for payment purposes are not retained in the application file and therefore are not publicly available.							
I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001, and that such willful false statements may jeopardize the validity of the application, any patent issuing thereon, or any patent to which this declaration is directed.							
Signature Full name of person signing (given name, family name)		uun en anna anna anna anna anna anna ann		Date	03-Apr- 2004		
Maliun Yen							
Address of Assignee Vice President and Assistant Secretary 170 W. Tasman Drive, San Jose, California 95134							